



Privacy policy

Following the new privacy legislation (GDPR), we explain here who manages the site, what information we request, how we monitor it, and what your rights are.

WHO ARE WE ?

WWOOF Belgium is a non-profit organization (non-profit association, law of 27 June 1921 on non-profit associations, international non-profit associations and foundations) whose seat is located at Chaussée de Wavre 37, 5030 Gembloux.

The organisation is responsible for monitoring your data and can be contacted via mail : info@wwoof.be.

YOUR PERSONNAL DATA AS WWOOFER

Profil Information

In order to become a wwoofer for Belgium, it is necessary to register by providing the following personal information:

- Name
- Name
- Gender
- Birth date
- Nationality
- Telephone number
- E-mail adress
- Mother tongue
- Address (street, locality, postal code, country)
- ID photo
- A password

Your data is accessible when you connect to our site.

Usage

Your data will be used for the following purposes:

- Making a membership card;
- Making it possible for you to obtain all information about the farms (whosts) and to contact them;
- Checking your payment;
- The preparation of tables and graphs about the evolution of wwoofers.

- Allow us to contact you.

Retention of information

Since a membership fee is valid for one year, your profile is automatically deactivated after the expiry date and archived in the following months.

Correction request

Your data will be used for the membership card, it can only be modified by the administrators of the site. Use the our mail address info@wwoof.be to request a correction of your personal data.

Only your password can be changed by yourself.

Sharing data

Your data is exclusively used by WWOOF Belgium: it is not shared with other associations, companies, or even WWOOFs from other countries.

However, because of the activity offered by wwoofing, your data could be shared outside our organization in the following cases:

- in case of accident, with insurance companies and medical institutions;
- with the whosts who receives you and explicitly asks for information about you;
- with public authority governing labor legislation.

Exporting your data

We can send you an XML file of your data. Be aware, however, that this file will show you nothing more than your profile page, accessible when you are logged on our site.

DATA AS A FARM (WHOST)

Personnal information

In order to be a farm listed on our site, it is necessary to provide us the following data, in addition to all the general information, which is not considered as personal data:

- name of the farm or place;
- address;
- email address;
- native language.

Visibility of your personal data

None of this personal information is shown on the site. Only information of your location on the map of Belgium.

Your farm or name of your location is seen by wwoofers connected to the site.

Use of your mail address

Your email address is used by the website so that the wwoofers can contact you.

During the first sending, the wwoofer does not know your email address yet. He only knows it if you answer this first email.

Managing your data

Your data is collected by our team in different ways: email, telephone conversation, an appointment. They are then encoded in the site by the site administrator.

A request for modification or deletion of your data is made in the same way of communication.

Access to your data

There is no privileged access to the site for Whosts. But there is a special page to check your data, and we can provide you with an XML file. Use the contact form on the site or our address info@wwoof.be to make the request.

Retention of information

We keep all your data as long as you stay in our association.

They are deleted if you leave the association, following your request or our decision.

Sharing data

Your data is exclusively used by WWOOF Belgium: it is not shared with other associations, companies, or even WWOOFs from other countries.

CONTACT BETWEEN WWOOFER AND WHOST

First contact

The first contact between a wwoofer and a whost is through our website. The site sends whost the message of the wwoofer, a copy is sent in the wwoofer mail and another in the WWOOF Belgium mail.

We keep the messages as a record of what has been agreed to remove litigation in case of dispute.

These messages remain internal to our services.

Following messages

The following contacts are by email between the wwoofer and the whost: This happens out of our organization and therefore also out of our responsibility.

Statistics

Statistics are recorded on the first contacts:

- number of contacts made by each wwoofer;
- number of contacts received for each whost.

These statistics serve our own organization and are not shared.

COOKIES

What are they ?

"Cookies" are small information files stored in your browser. The majority of the websites use it to facilitate your navigation and to improve your comfort.

Duration

A cookie is created as soon as you access our site. It is kept for the duration of your session, so only during your visit to the site. It is destroyed when you leave the site.

Why do we use cookies ?

We use cookies for the bare minimum, on the time of your visit: to keep your preferred language if you have changed it, and to know who you are if you're logged in.

In no case we use them for you "tracker": to know if you already visited our site, to recognize you, to count your activities, etc.

Refusal

Your browser allows you to refuse the use of cookies. In this case the site will not work properly.